

# 2025 Consumer Confidence Report

## Carroll Water Works

PWS # 0381010

### Introduction

As a responsible public water system (PWS), our mission is to deliver the best quality drinking water and reliable service at the lowest appropriate cost. Aging infrastructure presents challenges for maintaining safe quality drinking water and continuous improvements are necessary.

These investments along with on-going operation and maintenance costs are supported by user rates. When considering the high value placed on quality drinking water, it is truly a bargain to have water service that protects public health, fights fires, supports businesses and the economy, and ensures high-quality drinking water is always available at your tap.

### What is a Consumer Confidence Report?

The Consumer Confidence Report (CCR) details the quality of your drinking water, where it comes from, and how to get more information. This annual report documents all detected primary and secondary drinking water contaminants and their respective standards known as Maximum Contaminant Levels (MCLs).

NOW IT COMES WITH A  
LIST OF INGREDIENTS.



**The sources of drinking water** (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases,

radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

**Contaminants that may be present** in source water include:

**Contaminant**, any physical, chemical, biological or radiological substance or matter in water.

**Microbial contaminants**, such as viruses and bacteria which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

**Inorganic contaminants**, such as salts and metals which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

**Pesticides**, generally, any substance or mixture of substances intended for preventing, destroying, repelling or mitigating any pest.

**Herbicides**, any chemical(s) used to control undesirable vegetation.

**Organic chemical contaminants**, including per- and polyfluoroalkyl substances, synthetic and volatile organic chemicals which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.

**Radioactive contaminants**, which can be naturally occurring or be the result of oil and gas production and mining activities.

**In order to ensure that tap water is safe to drink**, EPA prescribes regulations which limit the amounts of certain contaminants in water provided by public water systems. The US Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

### What is the source of my drinking water?

Our drinking water supply at Carroll Water Works comes from two different wells on the Town Recreation Area Site. At the well pump station, there are

facilities for soda ash addition for corrosion control of home plumbing.

Our Water is treated.

### Why are contaminants in my water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791 or visit the website at [epa.gov/safewater](http://epa.gov/safewater).

### Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at 1-800-426-4791.

### Source Water Assessment Summary

NHDES prepared drinking water source assessment reports for all public water systems between 2000 and 2003 in an effort to assess the vulnerability of each of the state's public water supply sources. Included in the report is a map of each source water protection area, a list of potential and known contamination sources, and a summary of available protection options. The results of the assessment, prepared on 1/22/2002, are noted below.

**GPW-004; high susceptibility ratings-0; medium susceptibility ratings-1; low susceptibility ratings-11.**

**GPW-005; high susceptibility ratings-0, medium susceptibility ratings-3; low susceptibility ratings-9.**

Note: This information is over *twenty-three* years old and includes information that was current at the time the report was completed. Therefore, some of the ratings might be different if updated to reflect current information. At the present time, DES has no plans to update this data. The complete Assessment Report is available for review at the NHDES Drinking Water Source Assessment website.

**How can I get involved?**

The best way to get involved is to attend a regularly scheduled Town of Carroll Selectman's Meeting. This takes place every other Tuesday, 6:00PM at the Town Hall. If there are issues you wish to be considered at the meeting, please call ahead for the date and to be placed on the agenda. The Town of Carroll's phone number is 603-846-5754

**Violations and Other information:** *Carroll Water had no violations in 2024.*

**Definitions:**

**Ambient Groundwater Quality Standard** or **AGQS:** The maximum concentration levels for contaminants in groundwater that are established under RSA 485-C, the Groundwater Protection Act.

**Action Level** or **AL:** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

**Level 1 Assessment:** A study of the water system to identify potential problems and determine, if

possible, why total coliform bacteria have been found in our water.

**Level II Assessment:** A very detailed study of the water system to identify potential problems and determine, if possible, why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

**Maximum Contaminant Level** or **MCL:** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal** or **MCLG:** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Residual Disinfectant Level** or **MRDL:** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfectant Level Goal** or **MRDLG:** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**Treatment Technique** or **TT:** A required process intended to reduce the level of a contaminant in drinking water.

**Turbidity:** A measure of the cloudiness of the water. It is monitored by surface water systems because it is a good indicator of water quality and thus helps measure the effectiveness of the treatment process. High turbidity can hinder the effectiveness of disinfectants.

**Abbreviations**

BDL: Below Detection Limit  
mg/L: milligrams per Liter  
NA: Not Applicable  
ND: Not Detectable at testing limits  
NTU: Nephelometric Turbidity Unit  
pCi/L: picoCurie per Liter  
ppb: parts per billion  
ppm: parts per million  
RAA: Running Annual Average  
TTHM: Total Trihalomethanes  
UCMR: Unregulated Contaminant Monitoring Rule  
ug/L: micrograms per Liter

*The following statement **must** be included.*

**Drinking Water Contaminants:**

**Lead:** If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. This water system is responsible for high quality drinking water but cannot control the variety of materials used in your plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing cold water from your tap for at least 30 seconds before using water for drinking or cooking. Do not use hot water for drinking and cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at 1-800-426-4791 or at [US EPA Basic Information about Lead in Drinking Water](#)